



Privileged and Confidential

WSP and ATR Submission Error Guide

For Internal Use

SERVICES SETA TEAM

1 WSP Log File Error Report

This document is meant to give guidance on how to handle Errors which might arise during the WSP and ATR submission.

Error Code	Error	Record Type / Worksheet	Description	Solution
WSPE001	Rejected - No Employer value provided	Employee Record	This means that the user did not indicate which Employer this employee belongs to.	Check the spreadsheet, rectify the highlighted errors and re-upload the Spreadsheet.
WSPE002	Rejected - Supplied Date of Birth not in the correct format or No Date of Birth value provided	Employee Record	This means that the user entered the date of birth in a format that is not allowed by the system.	Check the spreadsheet, rectify the highlighted errors and re-upload the Spreadsheet.
WSPE003	Rejected - Invalid or blank ID type value provided.	Employee Record	The user needs to indicate the Identification Type of the employee being captured on the system.	Check the spreadsheet, rectify the highlighted errors and re-upload the Spreadsheet.
WSPE004	Rejected - No OFO value provided	Employee Record	This means that the user did not indicate the OFO Value for the employee.	Check the spreadsheet, rectify the highlighted errors and re-upload the Spreadsheet.
WSPE005	Rejected - Employee record was rejected in the employees load or no matching employee found in the employees load	Training Completed And Planned Record	This means that the information entered in the "Training Completed and Planned" for the employee does not match the data in the "Employee Record" tab.	Check the spreadsheet, rectify the highlighted errors and re-upload the Spreadsheet.

WSPE006	Rejected - Training Intervention record was rejected in the training intervention load or no matching intervention found in the training intervention load	Training Completed And Planned Record	This means that the Training Intervention captured is incorrect.	Check the spreadsheet, rectify the highlighted errors and re-upload the Spreadsheet.
WSPE007	Rejected - Employer specified does not belong to the wsp submission.	Training Intervention Record	This means that the employer that the user entered under the "Training Intervention Record" does not match the company that the WSP is being submitted for.	Check the spreadsheet, rectify the highlighted errors and re-upload the Spreadsheet.
WSPE008	Rejected - Intervention start date for the reported intervention is falling out of the expected reporting dates	Training Intervention Record	This means that the Intervention date entered by the user does not fall within the Services SETA reporting dates.	Check the spreadsheet, rectify the highlighted errors and re-upload the Spreadsheet.
WSPE009	Rejected - Employee record was rejected in the employees load or no matching employee found in the employees load	Training Completed And Planned Record	The message means that the information captured for the Employee under "Employee Record" does not match the information provided under the "Training Completed And Planned Record"	Check the spreadsheet, rectify the highlighted errors and re-upload the Spreadsheet.

WSPE010	Rejected - No Intervention Cost value provided	Training Intervention Record	This means that the user did not capture the Intervention cost under the “Training Intervention Record” section.	Check the spreadsheet, rectify the highlighted errors and re-upload the Spreadsheet.
WSPE011	Rejected - No start date value provided	Training Completed And Planned Record	This means that the user did not provide a valid intervention Start Date or that the format is incorrect.	Check the spreadsheet, rectify the highlighted errors and re-upload the Spreadsheet.
WSPE012	Rejected - No end date value provided	Training Completed And Planned Record	This means that the user did not provide a valid intervention End Date or that the format is incorrect	Check the spreadsheet, rectify the highlighted errors and re-upload the Spreadsheet.
WSPE014	Rejected - Start date greater than end date	Training Completed And Planned Record	This means that the Start date value for the intervention is captured incorrectly – the Start date always comes before the End date.	Check the spreadsheet, rectify the highlighted errors and re-upload the Spreadsheet.
WSPE015	Rejected - Supplied Date of Birth not in the correct format or No Date of Birth value provided	Employee Record	This means that the date of birth entered in the spreadsheet is not in accordance with the SSETA template.	Check the spreadsheet, rectify the highlighted errors and re-upload the Spreadsheet.
WSPE016	Rejected - No Intervention Status value provided	Training Completed And Planned Record	This means that the Intervention Status is missing from the submission.	Check the spreadsheet, rectify the highlighted errors and re-upload the Spreadsheet.

WSPE017	Rejected - No Intervention Status value provided	Training Completed And Planned Record	This means that the user did not capture the Intervention status value under the “Training Intervention Record” section.	Check the spreadsheet, rectify the highlighted errors and re-upload the Spreadsheet.
WSPE018	Rejected - No Intervention Number value provided	Training Completed And Planned Record	This means that the user did not enter the Intervention Number in the provided field on the SSETA template.	Check the spreadsheet, rectify the highlighted errors and re-upload the Spreadsheet.