



## Occupational Profile and Curriculum Summary

Presented for Comment

OFO code	514101
Related Occupation	Hairdresser

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## Occupational Purpose

Hairdressers perform hair and scalp treatments, cut and style hair and perform chemical hairdressing services in a professional and responsible manner

## Occupational Tasks

### 1. Shampooing, conditioning and treatment of hair and scalp

#### *Unique Product or Service:*

Treatments applied

#### *Occupational Responsibilities:*

- i. Shampoo and condition hair
- ii. Perform a hair and scalp treatment including massage
- iii. Perform sanitation and sterilisation functions

#### *Occupational Contexts:*

- i. Provide shampooing, conditioning and treatment of hair and scalp services in a hair salon. The range of services provided are influenced by the clientele served by the salon and the standards applied.

### 2. Styling hair

#### *Unique Product or Service:*

Styled hair

#### *Occupational Responsibilities:*

- i. Dry style hair
- ii. Wet style hair

#### *Occupational Contexts:*

- i. Provide hair styling services in a hair salon. The range of services provided are influenced by the clientele served by the salon and the standards applied.

### 3. Cutting hair

#### *Unique Product or Service:*

Cut hair

#### *Occupational Responsibilities:*

- i. Perm basic cuts

- ii. Texturise hair

***Occupational Contexts:***

- i. Provide hair cutting services in a hair salon. The range of services provided are influenced by the clientele served by the salon and the standards applied.

**4. Applying chemical services to hair**

***Unique Product or Service:***

Chemical services are applied

***Occupational Responsibilities:***

- i. Apply hair colouring services
- ii. Apply texturing services

***Occupational Contexts:***

- i. Provide chemical services in a hair salon. The range of services provided are influenced by the clientele served by the salon and the standards applied.

**5. Providing professional and responsible services**

***Unique Product or Service:***

Professional standards are achieved

***Occupational Responsibilities:***

- i. Market product and conclude sales
- ii. Display professional conduct when interacting with clients

***Occupational Contexts:***

- i. Provide services that meet standards of professionalism in a hair salon.

# Proposed Structure of Modules:

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## 1. Knowledge Modules

### *Summary*

Module	Title
Module 1	Introductory studies for Hairdressers
Module 2	Hair and skin
Module 3	Shampooing, conditioners and treatment
Module 4	Communication and sales
Module 5	Hair styling
Module 6	Hair Cutting
Module 7	Chemical hair services

### **Module 1: Introductory studies for Hairdressers**

The main focus of the learning in this knowledge module is to:

- Introduce the learner to the hairdressing industry, the business environment and concepts of time management, SHE, Quality and business ethics.

The learning will enable learners to demonstrate an understanding of:

- Introduction to the Hairdressing Industry
  - Career opportunities for a qualified Hairdresser
  - Legislation related to apprentices in the Hairdressing Industry
  - The National Artisan Moderation Body and trade tests
  - Industry trends including hairdressing competitions, developments in technology and other trends
- Hairdressing business environment
  - Legal requirements for establishing a Salon
  - Collective employer body, roles and member services
  - Trade Unions, roles and member services
  - Bargaining council and collective agreement
  - Overview of key legislative requirements
    - Constitution
    - OSHAct
    - BCEAct
    - LRAct
    - CPAct
- Time management

- Diarising client appointments
- Scheduling and planning work flow
- Personal time management
- Safety, Health and Environmental protection
  - Safety and health risks in a salon (including Safety signs, Electrical safety)
  - Environmental pollution risks in a salon
  - Protecting one self and clients from safety and health risks
  - Safety and sanitary precautions
  - Sanitation and sterilization
  - Disinfectants and their uses in a salon
  - Discarding waste and empty containers
- Quality standards
  - Branding and image
  - Client quality surveys
  - Salon and self marketing
- Business ethics
  - Code of conduct
  - Values and ethics

## Module 2: Hair and skin

The main focus of the learning in this knowledge module is to:

- Introduce the Learner basic concepts related to the anatomy and physiology of hair and skin, common disorders that are observed in a salon and factors that affect hair and skin
- Knowledge of common hair and scalp disorders are included for recognition purposes only and any further clinical treatment or clinical advise on treatment is strongly discouraged

The learning will enable learners to demonstrate an understanding of:

- The structure and function of the skin in relation to the scalp
  - The layers of the skin
  - The function of the skin
  - The hair follicles
- Structure and function of hair
  - Structure of hair (three layers, chemical and physical properties)
  - Hair and skin tests
  - Hair growth cycle
  - Hair types and function
- Signs of common hair and scalp of disorders
  - Recognise symptoms of disorders caused by bacteria and response
  - Recognise symptoms of disorders caused by viruses and response
  - Recognise symptoms of disorders caused by fungi and response
  - Recognise symptoms of disorders caused by parasites and response
- Factors affecting hair and skin

- Hair conditions and defects (including effects of hormones, drugs and other influencing factors)
- Health and lifestyle - diet, exercise and stress and healthy skin and hair

### **Module 3: Shampooing**

The main focus of the learning in this knowledge module is to:

- Introduce the learner to the chemical and physical properties and actions of shampoos, conditioners and treatments.
- Scalp massage techniques

The learning will enable learners to demonstrate an understanding of:

- Chemical and physical actions of shampoos and conditioners
  - Chemical structure of shampoo and conditioner molecules
  - Understanding pH
  - Shampooing and conditioning methods and techniques
  - Effect of hard and soft water
- Types of shampoos, conditioners and treatments
  - Types of shampoos,
  - Types of conditioners
  - Types of treatments
- Scalp massage
  - Application of a scalp treatment
  - Scalp manipulation techniques
    - Petrissage
    - Effleurage
    - Tapotement
- Hair and scalp treatments
  - Product selection
  - Application techniques

### **Module 4: Communication and sales**

The main focus of the learning in this knowledge module is to:

- Introduce the learner to professional communication as well as sales and marketing of products to clients

The learning will enable learners to demonstrate an understanding of:

- Client communication
  - Fundamentals of communication
  - Perceptions
  - Body language
  - Physical appearance
  - Personnel hygiene

- Sales and marketing
  - Sales techniques
    - Dealing with difficult clients
    - Introducing products to clients
    - Close the sale
  - Marketing and product displays
    - Marketing and product displays
    - Merchandising

## Module 5: Hair styling

The main focus of the learning in this knowledge module is to:

- Introduce the learner to hair styling
- Address key concepts within each topic that includes;
  - consulting, preparing and protecting the client
  - tools and equipment
    - care of tools, equipment
    - sanitation, sterilization of tools
  - steps, methods and techniques
  - products and instructions
  - common mistakes and solutions
  - finishing off of the styling

The learning will enable learners to demonstrate an understanding of:

- Dry styling techniques and products
  - Hair locks (Dreadlocks)
  - Braiding
  - Extensions
  - Thermal styling
  - Up-style hair
- Wet styling techniques and products
  - Basic hair setting
  - Hair blow drying
  - Finger waving
  - Pin-curls
- Creative styling technique
  - Dry trendy styling
  - Wet trendy styling

## Module 6: Hair Cutting

The main focus of the learning in this knowledge module is to:

- Introduce the learner to basic hair cuts
- Introduce the learner to a range of techniques that are used when producing the different cuts.

- Address key concepts within each technique that includes;
  - common application of the technique
  - consulting, preparing and protecting the client
  - tools and equipment
    - care of tools, equipment
    - sanitation, sterilization of tools
  - steps, methods and techniques
  - products and instructions
  - common mistakes and solutions
  - finishing off of the styling

The learning will enable learners to demonstrate an understanding of:

- Basic cuts
  - One length
  - Graduation cut
    - Layered cut
    - Uniform
  - Combination cut
    - Lady's cut
    - Gents cut
- Basic hair cutting techniques
  - Clipper cutting
  - Scissor cutting
  - Wet cutting
  - Dry cutting
  - Elevation
  - Graduation
  - Blunt hair cutting
  - Free hand cutting
  - Blend hair
    - Scissor over comb cutting
    - Clipper over comb cutting
- Textuarisation of hair
  - Razor cutting
  - Chipping
  - Point cutting
  - Slicing
  - Thinning Scissors
  - Creative clipper cutting

## **Module 7: Chemical hair services**

The main focus of the learning in this knowledge module is to:

- Introduce the learner to a range of techniques used for chemical hair services

- Address key concepts within each technique that includes;
  - consulting, preparing and protecting the client
  - tools and equipment
    - care of tools, equipment
    - sanitation, sterilization of tools
  - steps, methods and techniques
  - products and instructions
  - common mistakes and solutions
  - finishing off of the colour service

The learning will enable learners to demonstrate an understanding of:

- Hair colouring
  - Tinting (semi, permanent, demi, temporary)
  - Highlights (bleach, high lifter)
  - Colour corrections
  - Creative colouring
- Hair texturing
  - Chemical waving (Perm)
    - Alkaline based chemical waving
    - Acid based chemical waving
  - Hair relaxing
    - S-Curl
    - Blow outs
  - Straightening

## 2. Practical Skills Modules

### Summary

Module	Title
Module 1	Shampoo, condition and treat scalp and hair
Module 2	Dry style hair
Module 3	Wet style hair
Module 4	Cut hair
Module 5	Colour hair
Module 6	Texturise hair
Module 7	Maintain professional customer services

### Module 1: Shampoo, condition and treat scalp and hair

The main focus of the learning in this practical skills module is to:

- Introduce the learner to provide shampooing, conditioning and scalp and hair treatment services

The learning will enable learners to develop practical skills in a controlled or simulated environment to:

- Shampoo and condition hair
- Perform a hair and scalp treatment including massage
- Perform sanitation and sterilisation functions

### Module 2: Dry Style hair

The main focus of the learning in this practical skills module is to:

- Develop skills and applied knowledge to provide a range of dry hair styling services

The learning will enable learners to develop practical skills in a controlled or simulated environment to:

- Perform hair locks (Dreadlocks)
- Perform braiding
- Perform extensions
- Perform thermal styling
- Up-style hair
- Wet style hair

### **Module 3: Wet style hair**

The main focus of the learning in this practical skills module is to:

- Develop skills and applied knowledge to provide a range of wet hair styling services

The learning will enable learners to develop practical skills in a controlled or simulated environment to:

- Perform basic hair setting
- Perform hair blow drying
- Perform Finger waving
- Perform pin-curls

### **Module 4: Cut hair**

The main focus of the learning in this practical skills module is to:

- Develop skills and applied knowledge to provide a range of hair cutting services

The learning will enable learners to develop practical skills in a controlled or simulated environment to apply range of techniques that are used when producing the different cuts:

- Perform a one length using a range of techniques
- Perform a layered and uniform graduation cut using a range of techniques
- Perform a lady's combination cut using a range of techniques
- Perform a gents combination cut using a range of techniques

### **Module 5: Colour hair**

The main focus of the learning in this practical skills module is to:

- Develop skills and applied knowledge to provide a hair colouring services

The learning will enable learners to develop practical skills in a controlled or simulated environment to colour hair:

- Apply tinting (semi, permanent, demi, temporary) to hair
- Apply highlights (bleach, high lifter) to hair
- Apply colour corrections to hair

### **Module 6: Texturize hair**

The main focus of the learning in this practical skills module is to:

- Develop skills and applied knowledge to provide a hair texturing services

The learning will enable learners to develop practical skills in a controlled or simulated environment to texturize hair:

- Provide acid based chemical waving (Perm) services
- Provide alkaline based chemical waving (Perm) services
- Provide S-Curl hair relaxing services
- Provide blow out hair relaxing services
- Provide hair straightening services

## **Module 7: Maintain professional customer services**

The main focus of the learning in this practical skills module is to:

- Develop skills and applied knowledge to merchandise and sell a range of products

The learning will enable learners to develop practical skills in a controlled or simulated environment to:

- Plan, manage and schedule time
- Display and merchandise a range of products
- Conduct product sales

### 3. Work Experience Modules

#### Summary

Module	Title
Module 1	Provide shampooing, conditioning and treatment of hair and scalp services in a hair salon.
Module 2	Provide hair styling services in a hair salon.
Module 3	Provide hair cutting services in a hair salon.
Module 4	Provide chemical hair treatment services in a hair salon.
Module 5	Maintaining professional standards when interacting with clients in hair salon

#### Module 1: Provide shampooing, conditioning and treatment of hair and scalp services in a hair salon

The purpose of the learning in this work experience module is to:

- Provide an environment in which the learner is exposed to the complexities of providing shampooing, conditioning and scalp and hair treatment services in under authentic working condition.
- Expose the learner to the complexities of dealing with different clients, their specific wants and needs, different hair types and scalp conditions, pressures of work
- Develop confidence in the execution of shampooing, conditioning and scalp and hair treatment services through repetition under different condition

The main focus of the learning in this work experience module is related to:

- The range of services provided are influenced by the clientele served by the salon and the standards applied
- The experience provides a further learning opportunity in the practical skills presented by the provider.
- The Learner will gain further exposure in the practical skills by attending to clients under close supervision of a qualified hairdresser in the salon.

The learner will be required to:

- Observe and assist an experienced hairdresser or operator with providing shampooing, conditioning and scalp and hair treatment services to clients
- Provide shampooing, conditioning and scalp and hair treatment services under close direction and supervision of an experienced hairdresser or operator to clients

## **Module 2: Provide hair styling services in a hair salon**

The purpose of the learning in this work experience module is to:

- Provide an environment in which the learner is exposed to the complexities of providing hair styling services in a hair salon under authentic working condition.
- Expose the learner to the complexities of dealing with different clients, their specific wants and needs, different hair types and scalp conditions, pressures of work
- Develop confidence in the execution of hair styling services through repetition under different condition

The main focus of the learning in this work experience module is related to:

- The range of services provided are influenced by the clientele served by the salon and the standards applied
- The experience provides a further learning opportunity in the practical skills presented by the provider.
- The Learner will gain further exposure in the practical skills by attending to clients under close supervision of a qualified hairdresser in the salon.

The learner will be required to:

- Observe and assist an experienced hairdresser with providing hair styling services to clients
- Provide hair styling services under close direction and supervision of an experienced hairdresser to clients

## **Module 3: Provide hair cutting services in a hair salon**

The purpose of the learning in this work experience module is to:

- Provide an environment in which the learner is exposed to the complexities of providing hair cutting services in a hair salon under authentic working condition.
- Expose the learner to the complexities of dealing with different clients, their specific wants and needs, different hair types and scalp conditions, pressures of work
- Develop confidence in the execution of hair cutting services through repetition under different condition

The main focus of the learning in this work experience module is related to:

- The range of services provided are influenced by the clientele served by the salon and the standards applied
- The experience provides a further learning opportunity in the practical skills presented by the provider.

- The Learner will gain further exposure in the practical skills by attending to clients under close supervision of a qualified hairdresser in the salon.

The learner will be required to:

- Observe and assist an experienced hairdresser with providing hair cutting services to clients
- Provide hair cutting services under close direction and supervision of an experienced hairdresser to clients

#### **Module 4: Provide chemical hair treatment services in a hair salon**

The purpose of the learning in this work experience module is to:

- Provide an environment in which the learner is exposed to the complexities of providing chemical hair treatment services in a hair salon under authentic working condition.
- Expose the learner to the complexities of dealing with different clients, their specific wants and needs, different hair types and scalp conditions, pressures of work
- Develop confidence in the execution of chemical hair treatment services through repetition under different condition

The main focus of the learning in this work experience module is related to:

- The range of services provided are influenced by the clientele served by the salon and the standards applied
- The experience provides a further learning opportunity in the practical skills presented by the provider.
- The Learner will gain further exposure in the practical skills by attending to clients under close supervision of a qualified hairdresser in the salon.

The learner will be required to:

- Observe and assist an experienced hairdresser with providing chemical hair treatment services to clients
- Provide chemical hair treatment services under close direction and supervision of an experienced hairdresser to clients

#### **Module 5: Maintaining professional standards when interacting with clients in hair salon**

The purpose of the learning in this work experience module is to:

- Provide an environment in which the learner is exposed to the workplace complexities when interacting with clients in hair salon.

- Expose the learner to the complexities of dealing with different clients, their specific wants and needs, different hair types and scalp conditions, pressures of work
- Develop confidence in interacting with clients in hair through repetition under different condition

The main focus of the learning in this work experience module is related to:

- The range of services provided are influenced by the clientele served by the salon and the standards applied
- The experience provides a further learning opportunity in the practical skills presented by the provider.
- The Learner will gain further exposure in the practical skills by attending to clients under close supervision of a qualified hairdresser in the salon.

The learner will be required to:

- Interact and communicate with clients in a professional manner
- Maintain product displays and conduct product sales
- Meet time management requirements related to appointments, diaries and time schedules