



The Services SETA (Sector Education & Training Authority)  
 P O Box 3322, Houghton, 2041  
 Tel: 011 – 276 9600, Fax: 011 – 276 9648  
 Customer Service Hotline: 0861 10 11 48  
 Email: [customercare@serviceseta.org.za](mailto:customercare@serviceseta.org.za)  
 Website: [www.serviceseta.org.za](http://www.serviceseta.org.za)

13 June 2007

To : SETQAA Accredited Provider (Hairdressing)

Dear Sir/Madam

**Re: External Moderation of Hairdressing and Cosmetology Training Providers Notification**

SETQAA wishes to notify all providers who are/were accredited for the Hairdressing Unit Standard based qualifications, (20152, 48742, 48743, 48741) who have been monitored, that external moderation for all learners that were trained and assessed against these qualifications.

The External Moderation is a standard quality assurance procedure, which SETQAA uses to validate assessments conducted by the Provider against registered unit standards. The main purpose of this visit is two fold; it is that of validating and that of supporting, guiding and advising the Assessors who are currently practicing in this field.

The External Moderation shall comprise of 3 phases or stages, i.e.

- (1) Pre-moderation phase
- (2) Conduction of Moderation and
- (3) Feedback and Review of the Moderation activity.

The Appointed Moderator shall consult with the Training Providers prior to the visit to confirm dates, criteria applicable, evidence required as well as time frames.

This activity is planned to take place after winter school holidays between July and October 2007.

In an event of any question or query, please contact Mr. Sanjay Khoosal and Ms. Maureen Joubert.

Kind regards,

Nceba Ndzwayiba  
 ETQA Manager: Quality Assurance of Learner Achievements  
 Services SETA  
 Email : [nceban@serviceseta.org.za](mailto:nceban@serviceseta.org.za)